

Equiom

Welcome to Equiom

Equiom is a well-established, international professional services provider offering a range of innovative and effective business partnering solutions. We have a loyal and diverse client base throughout the UK with whom we have established long-term relationships, supporting them as their needs change and develop.

Equiom's payments and collections services

Every leading organisation needs to have absolute confidence in its payments and collections services, with an efficient and robust mechanism for safeguarding the transfer of funds.

Equiom has a wealth of experience in this vital field, proven over many years, and can meet the needs of your business.

We ensure payments to suppliers or employees and collections, such as Direct Debits from your customers, are prompt and accurate. We apply meticulous attention to detail to every aspect of our service.



Equiom

A partnership built on trust

We believe in building partnerships with our clients and intermediaries. The founding principle of Equiom Scotland is to become the accounts department for our clients, offering a flexible service to accommodate the fluctuating needs of the business.

Payments and collections services

PAYMENT SERVICES

- Bacs Bureau file processing of Direct Credits
- Three day Bacs payments and same-day Faster Payments - scheduled/ad hoc
- Foreign currency payments
- Bank account verification with error/fraud prevention process, plus exception reporting
- Flexible file handling from rekeying to CSV and flat file to full cloud integration
- Contingency services for direct submitters

MANAGED SERVICES

- Comprehensive bespoke Direct Debit service from customer advice to periodic reconciliation
- Integration with cash flow management to create optimal and efficient use of available funds and facilities

WHY CHOOSE EQUIOM?

We have built a highly experienced team with knowledge across all areas of payments and collections, and our continual investment in our technology ensures that we have the best software and most robust security in place. With Equiom Scotland clients receive the benefit of:

- Double accredited Bacs Bureau
- Robust security and contingency plans
- Access to a freephone telephone number and team of payment and collections experts
- Experienced delivery of a reliable, professional payments and collection services using a robust, secure system

COLLECTION SERVICES

- Scheduled processing of Direct Debits (subscriptions, membership fees, debts, rent etc)
- Web-based paperless Direct Debit solution with client site integration and customer verification
- Rejected Direct Debit handling and resubmission
- Bank account verification with error/fraud prevention process, plus exception reporting
- Flexible file handling from rekeying to CSV and flat file to full cloud integration
- Contingency services for direct submitters

REPORTING AND INTEGRATION

- Handling of Bacs reports (AWACS, ADDACS, ARUDD, etc)
- Integration with customer CRM systems
- Revenue reconciliation
- Exception handling